



Anfim / Ditting Warranty Policy

1. Warranty Coverage

We offer a 12-month limited warranty on all coffee equipment purchased from Coffee Dynamics PTY LTD. This warranty covers defects in materials and workmanship under normal use and service conditions.

2. Warranty Period

The warranty period begins on the date of original purchase and lasts for 12-months. Proof of purchase is required to validate the warranty.

3. What is Covered

- Defects in materials and workmanship.
- Malfunctions under normal operational use, as described in the equipment's user manual.
- Replacement of defective parts with new parts once warrantee claim has been approved and accepted by the manufacturer.



4. What is Not Covered

This warranty does not cover:

- Damage due to improper use, negligence, or accidents.
- Repairs or modifications made by unauthorized personnel.
- Normal wear and tear, including but not limited to, Body Panels, Bean Hoppers, Grinding Burrs and general maintenance parts.
- Damage caused by using non-approved cleaning agents, not recommended by the manufacturer.
- Issues resulting from power surges, irregular voltage or other electrical disturbances.
- Transportation, installation, or removal of the equipment from retail outlets.

5. Warranty Service

To obtain warranty service on Anfim Grinders, the client is requested to contact our technical department during normal office hours on 021-905055. (After hours calls will automatically be diverted to the technician on duty) As this type of equipment are moveable items that are not wired into electrical outlets the warranty does not include on-site labour or call-out charges. If any problem experienced relates to items covered by the manufacturer's factory warranty, ContiCoffee will arrange upliftment of the unit and complete replacement of faulty parts at no cost to the client.

6. Limitation of Liability

Our liability under this warranty is limited to the repair or replacement of defective parts or equipment. We are not liable for any incidental, consequential, or indirect damages, including but not limited to, loss of profits or revenue, loss of use of the equipment, or any other commercial loss.



7. Warranty Exclusions

This warranty is void if the equipment is used for purposes other than its intended use, or if it is damaged due to improper installation, misuse, or neglect. Unauthorised repairs by unqualified personnel is strictly excluded.

8. Transferability

This warranty is non-transferable and applies only to the original purchaser of the equipment.

9. Governing Law

This warranty is governed by the laws of the Republic of South Africa.